

Patrick Nolan

Instructional Design E-Learning Development Graphic Design

Career Objective:

Seeking Graphic Design opportunities to utilize my E-Learning and graphic design knowledge.

Summary Qualifications:

Career minded individual with ten+ years in Corporate Environment

Four years developing E-Learning courses and content

Independent performer with ability flexibility to function within a team

Experience with telecommuting and remote work options

Utilize various learning and design techniques to ensure the end product is both sound and valuable

Experience:

University Of The Incarnate Word 2009 - Present Adjunct Instructor

- Freshman course instruction in the fundamentals of design

- o Adobe Suite

CBNA National Training 2006 - Present E-Learning Developer

- Develop courses for deployment through SumTotal Learning Management Server
- Create, and edit graphic elements for courses
- Photography manipulation edits, templates, and comp layouts
- Custom vector-based graphics
- Utilize the following systems and software for course development

- o SumTotal Authoring Tool

- o Lectora

- o Captivate

- o Authorware

- o Brainshark

- o Adobe Suite

Operations and Infrastructure Technology 2005 - 2006 Desktop Support Technician

- Assist San Antonio Service Center with hardware and software
- Ticket system queue management
- Facilitate ticket assignment and response
- Manage personal time and methodologies used for individual ticket resolution

Remote Services 2000 - 2005 Senior Level Technician

- Technical Solutions Web Portal Lead
- End user support of Citigroup online products

Internet Services

1998 - 2000 Direct Access Representative

- Field inbound calls for account related inquiries
- Provide preliminary first level support for Citibank online products

- o Flash Animation
- o Actionscript 2.0 and 3.0
- o Adobe Suite

Education:

- University Of The Incarnate Word 2001-2008 San Antonio Texas
Bachelors of Arts in Computer Graphic Arts
- San Antonio College 2000-2001 San Antonio Texas
Core Curriculum

Additional Software Experience:

- o Mac and Windows OS
- o Microsoft Office
- o Adobe Premier 2.0
- o Sorenson Squeeze
- o Flypaper
- o Training Server 4
- o Blackboard

Certifications:

- o Brainshark Certified Author
- o Brainshark Certified Administrator
- o Certified Flypaper Producer

Portfolio Available:

- www.nolanc.com